

A Summary of Haringey's Toilet Strategy and Action Plan

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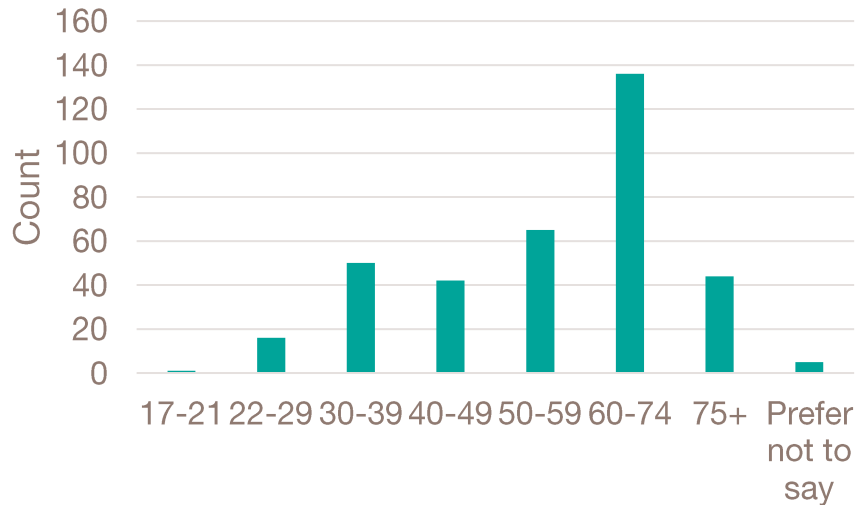
18 September 2025

Background

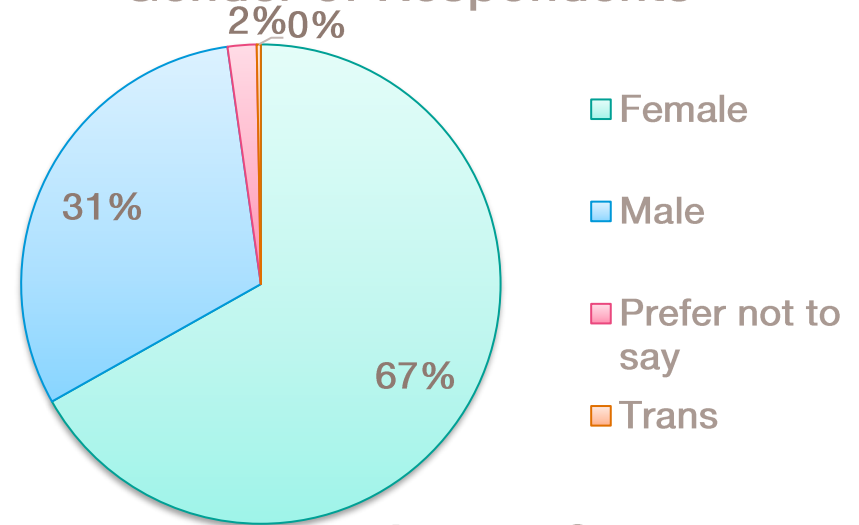
- Members of the Loos for Haringey group and Age UK raised the issue around a lack of suitable public toilet provision in Haringey. The issue was previously discussed at Haringey's Overview and Scrutiny panel meeting in March 2023.
- The Loos for Haringey group, which includes membership from Haringey Over 50s forum and Friends of Chestnut Park have recognised the need for more public toilets to be provided throughout Haringey.
- A general lack of public toilets in the borough raised a number of concerns among different population groups.
- Age UK recognises that a toilet strategy is an important framework around which local authorities could co-ordinate the actions required to improve public toilet availability.
- A strategy/action plan provides a co-ordinated approach to assess local need and evaluate current provision with input from residents and businesses.
- NOTE – in these slides when we refer to “public toilets”, this term captures not only council run public toilets but any toilets that are accessible to the public (e.g. in libraries, supermarkets etc)

Consultation Findings

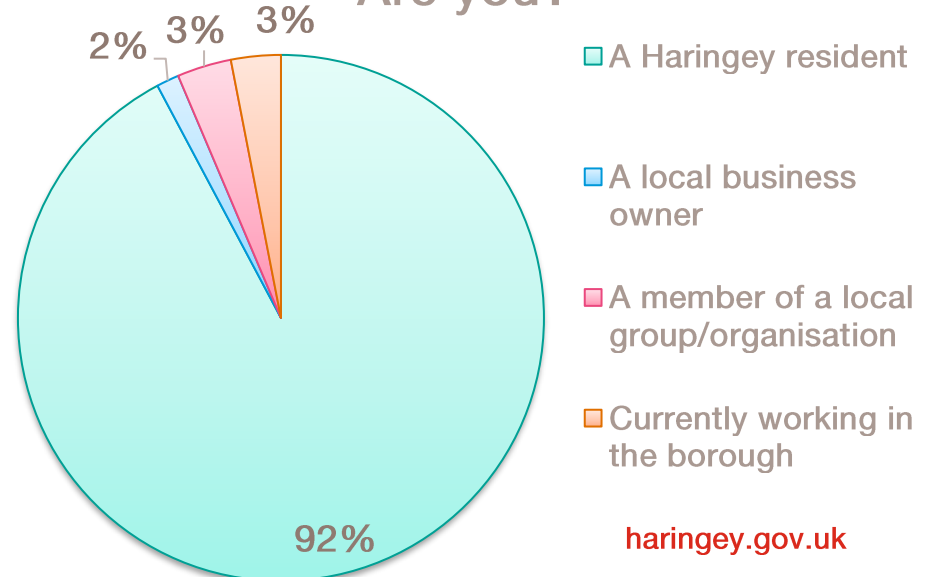
Age breakdown of consultation respondents



Gender of Respondents

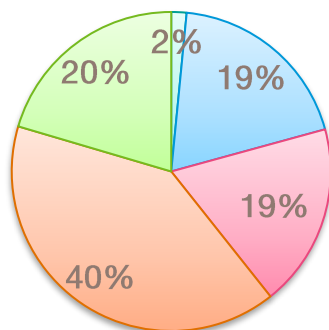


Are you?



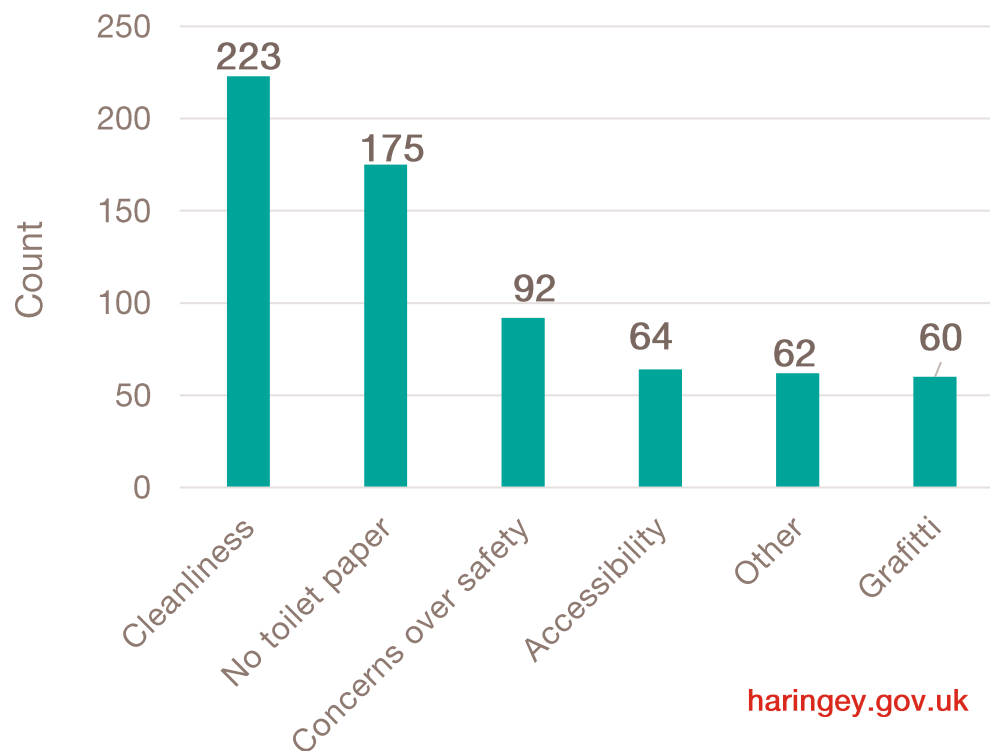
Consultation Findings

What impact would a lack of public toilets have on you and what may it prevent you from doing?



- Seeing family and friends
- Going shopping
- Going for a walk
- Spending time in park/green space
- Other

Are there any particular issues listed below which you have experienced when using publicly accessible toilets when out and about in Haringey?



Consultation Findings

Please indicate whether you agree with the following statements relating to the provision of toilets in Haringey?

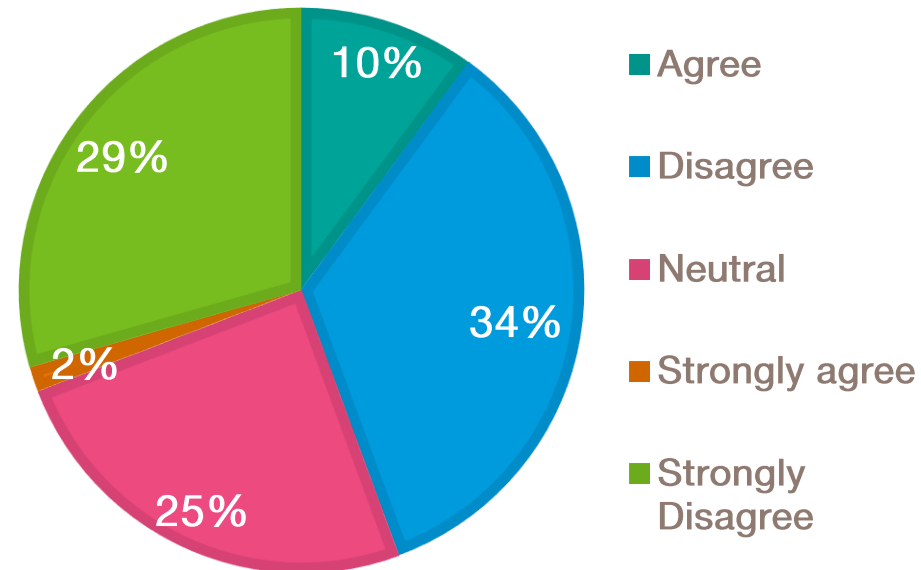
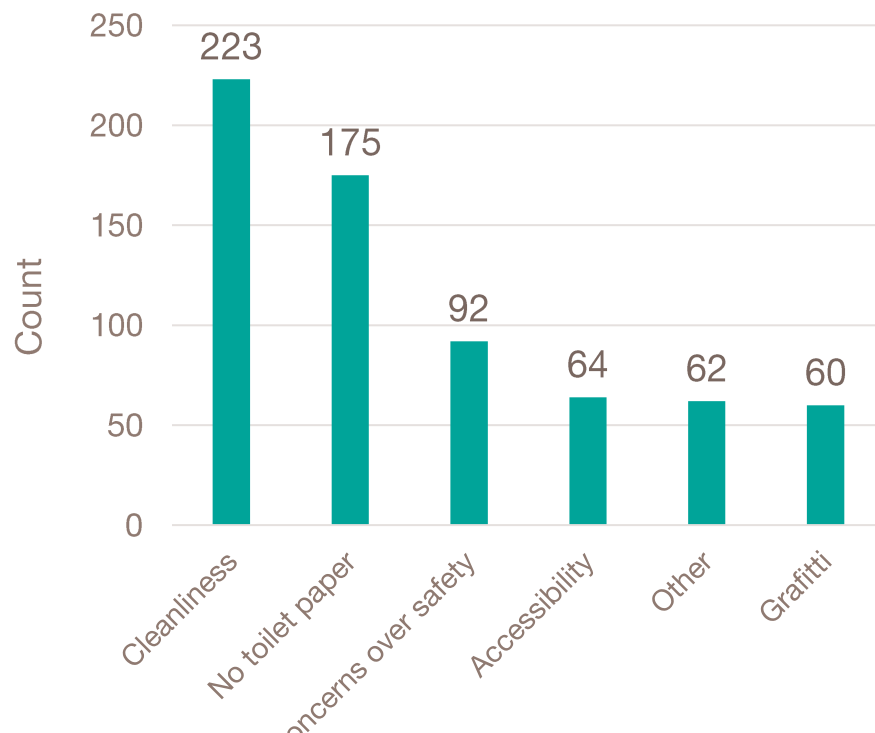


Consultation Findings

Responses in the charts below were based on the questions:

i) Are there any issues which you have experienced when using public toilets when out and about in Haringey (left chart)?

ii) Do you feel that toilets are clean and well maintained when you visit them (right chart)?



Strategy Development

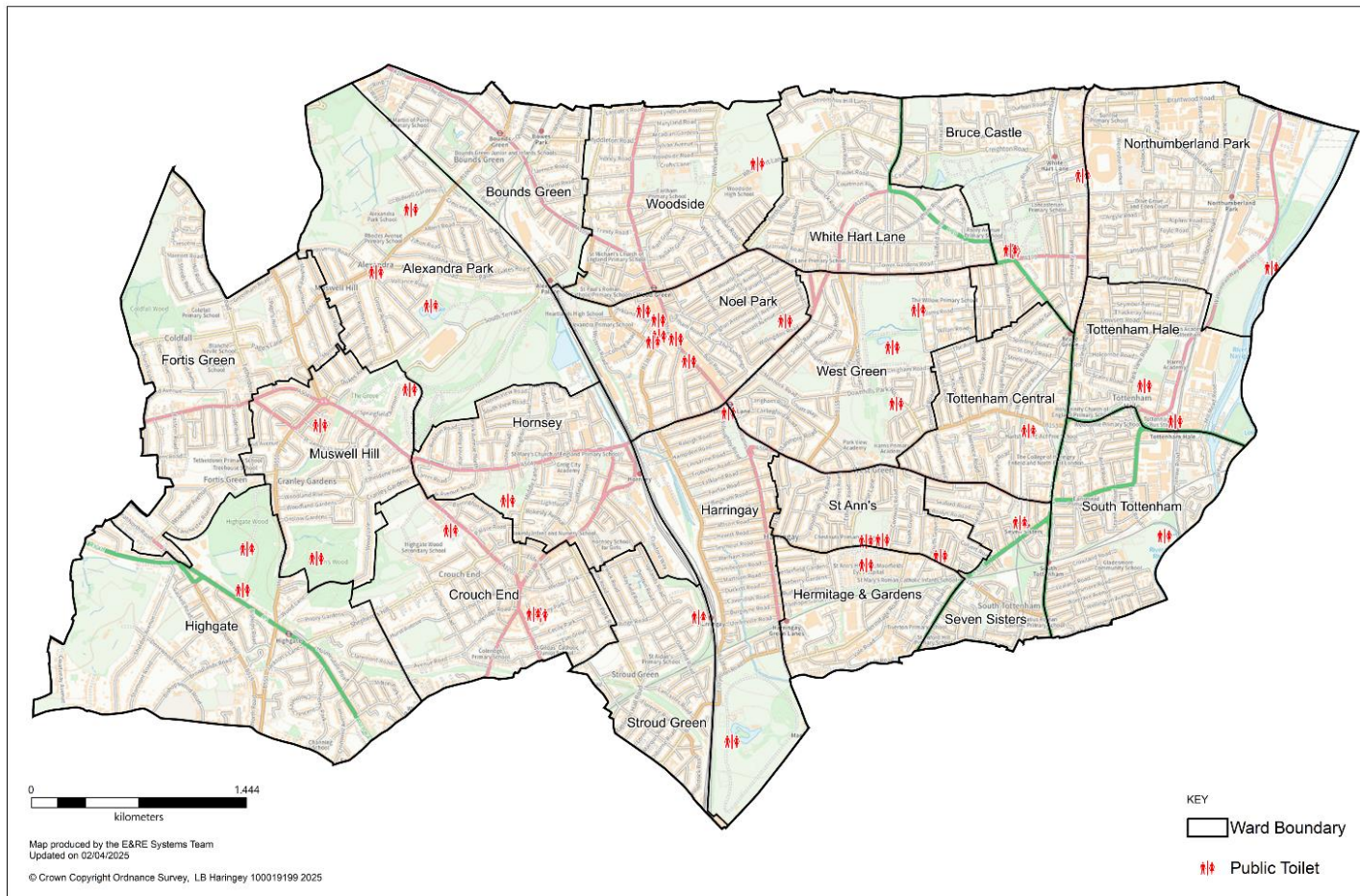
Strategic priorities and actions set out in the strategy are broken down into **five thematic areas**. These are:

1. Location and Gaps
2. Planning and Transport
3. Safety and Hygiene
4. Inclusive Access
5. Communication and Signage

These were agreed based on the findings of the consultation process and engagement with different groups including the Haringey Older Peoples Reference Group, Tottenham Pensioners, Wheelchair User Group and the Carers Forum.

Location and Gaps

Haringey LONDON Map of Public Toilets



Planning and Transport

Opportunities and actions include:

- Improving public toilet provision in Haringey is highlighted in the Local Plan as an issue which needs to be addressed. Large scale developments will be required to consider opportunities which seek to address this.
- The Council collects two types of infrastructure funding from developers: Community Infrastructure Levy (CIL) and Section 106 planning obligations. There may be opportunities to use some of this funding to help deliver new or improved toilet provision.
- In 2024, Transport for London (TfL) allocated £3 million in funding per year to improve toilet provision on its network, including at three Haringey stations. TfL have installed a new accessible toilet at White Hart Lane station. An accessible toilet will be installed at South Tottenham station and upgrades to existing facilities will be carried out at Seven Sisters station in 2025/26.

Safety and Hygiene

Opportunities and actions include:

- Further engagement between Regeneration and Town Centre Management to review where facilities are currently located and if the location meets best practice guidelines.
- New designs are fully integral and configured to the local streetscape with the aim of discouraging crime and anti-social behaviour within the facility/ immediate surroundings.
- Opportunities for natural surveillance to discourage loitering and improve feelings of safety are considered at some facilities. The removal of obstructions to improve sight lines from within buildings would help to achieve this.
- Further work by Corporate Landlord to determine safety concerns raised at certain toilets such as those in Chestnuts Park/St Anns Road.

Inclusive Access

Opportunities and actions include:

- Undertake an annual review of toilet facilities across the borough to ensure that toilet configuration and design features do not discriminate against protected characteristics such as gender, sexuality, race, religion and age.
- Ensure that necessary amenities such as toilet seat sanitiser, menstrual products for women and incontinence pads for men are made available wherever feasible.
- Explore the feasibility of integrating Changing Places facilities into future developments which offer adequate space for a disabled person and their carer.
- Further consideration of the installation of self-cleaning toilets with automatic disinfection of the toilet bowl, seat and walls after every use at agreed locations.

Communication and Signage

Opportunities and actions include:

- Review the quality of signage, maps and webpage information on public toilets across the borough.
- Update council websites, social media and posters to raise awareness of any changes to public toilet provision.
- Undertake a regular audit of the toilet map and update this with information received from Loos for Haringey and feedback from the public.
- Ensure that there is clear communication with businesses and residents to publicise the toilet access card and radar scheme.

Next Steps

- Aim for sign-off of the Haringey toilet strategy and action plan at Cabinet in December or early 2026.
- Implement the strategy and action plan once signed off at Cabinet.
- Monitor the actions over the course of the next two years to ensure that these are being delivered on.
- Explore opportunities to use CIL and Section 106 funding to help deliver new or improved toilet provision.